CritterCare™

A Fun Way to Care for Your Critter !

Thank you for your purchase of CritterCare by MidWest

Interactive audio messages and playful animal animations make caring for your family's pet fun and entertaining! CritterCare teaches your child how to properly care and nurture their small pet by providing gentle reminders to feed, clean, treat and play with their pet - on a schedule you set! A "real-time" clock alerts to the pet's specific need with playful audio messages and cartoon animations. Once the need is attended to, the "need button" signaled by a flashing light is pushed. The child is rewarded with an audio message & animation - thanking them for their care & attention. The "mood bar" represents the attentiveness of the care...keep on schedule and the indicator will show the happiness!

CritterCare - A Fun, Rewarding & Simple Way to Care for Your Critter!

IMPORTANT NOTES

CritterCare is a fun reminder for the routine care of a small animal. More care may be necessary outside of the alert times. The "mood" shown is only a simulation based on the responsiveness to the scheduled alerts. MidWest doesn't claim that the default setting create the best care schedule for your pet.

Adults: We highly recommend that your child has and understanding of the function and purpose of this product before it is used.

- Requires 3 "AAA" batteries (not included.) Unit will be powered "on" when batteries are installed.
- The unit will stay "on" until batteries are depleted or are removed.
- The information selected to change will be flashing.
- Use the **Play (↑)** and **Treat (↓)** buttons to scroll up and down to change letters or numbers.
- Use the **Feed (←)** and **Clean (→)** button to move forward or back.
- Adjust the volume using the **Volume +** and **Volume -** buttons. The volume can be turned off by pressing the **Volume -** button multiple times past the lowest setting.
- Press the **Setup (?)** button for the "Enter" function. Hold the button for 3 seconds to enter and exit the Setup Functions.

After the care timers have been set, at the designated times the alarm lights will constantly flash with random animations and audio playing.

FEED - When the "Feed" reminder activates, press the **Feed (←)** button. You can feed your pet from 1 hour before and up to 1 hour after the feed time is activated to receive "credit" to your mood bar. If the critter has not been fed and the "Feed" button is not pressed, points will be deducted and the "mood bar" may drop.

CLEAN - When the "Clean" reminder activates, press the **Clean (→)** button. You can clean your pet's home from 1 hour before and up to 1 hour after the clean time is activated to receive "credit" to your mood bar. If the critter has not been fed and the "Clean" button pressed, points will be deducted and the "mood bar" may drop.

PLAY - When the "Play" reminder activates, press the **Play (↑)** button. Play button can be pressed any time during the day and receive a positive response, however you will only be able to achieve "PLAY" credit a maximum of 3 times. There is a 1 hour delay built into the CritterCare between play times. If the critter has not been played with and the "PLAY" button is pressed after on hour of the pre-set alarm time, points will be deducted and the "mood bar" may drop.

TREAT - When the "Treat" reminder goes off, press the **Treat (↓)** button. Treat button can be pressed any time during the day and receive a positive response with a Maximum of 3 treats per day. If the treat button is pressed before the alarm time for that day, it will skip the amount of alarms that you have pre-set, up to 3 treats per day. There is a 1 hour delay built into the CritterCare device between allowable treats. Alarms will then activate the following day at the set times unless the maximum amount of treats have been given prior to the alarm. A maximum of 3 treats per day will count towards credit on the "mood bar."

A default mode has preset feed, clean, play and treat times set by MidWest. (Feed, clean and treat - 3:30 PM; play - 3:00 PM.) By selecting "Default" and pressing the **Setup (?)** button, you will view the default alarms for each of the 4 categories. Press the **Setup (?)** button to scroll though the pre-set settings. If you want to customize the alert to your pet's needs and your schedule, use the "Custom Mode."

SETTING CURRENT TIME & DATE

1. After the batteries are installed "Welcome" will appear on the screen for 5 seconds, then "Enter Current Time" will appear.

2. Adjust the time shown, "12:00 PM" to current time by using **Play (↑)** and **Treat (↓)** to adjust the hour.

3. When the hour is correct, use **Clean (→)** to advance from the hours to minutes. Adjust the minutes the same manner as the hour. You can go backward by pressing the **Feed (←)** button.

5. Press **Setup (?)** to complete the entries and advance to the next screen.

6. "DISPLAY A 12HR OR 24HR CLOCK" will appear on the top section of the screen and "12HR / 24HR" will display on the bottom with "12HR" flashing. To use a 12 hour clock, press **Setup (?)** or press **Clean (→)** to advance to the 24 hour clock, which will then flash. Press **Setup (?)** to complete the entries and advance to the next screen.

7. Next, "PLEASE ENTER TODAYS DATE" will appear on the top, with "01/01/2008" appearing on the bottom. Using the **Play (↑)** and **Treat (↓)** buttons, adjust the month, then press **Clean (→)** to advance and adjust the dated using the **Play (↑)** and **Treat (↓)** buttons. Press **Clean (→)** to advance and adjust the year using the **Play (↑)** and **Treat (↓)** buttons. Press **Setup (?)** to complete the entries and advance to the next screen.

8. The display will now display "SELECT CRITTER" at the top and the animal icons will display at the bottom. Using the **Feed (←)** and **Clean (→)** buttons, select the appropriate animal. The animals will show in this order: rabbit, hamster, gerbil, guinea pig, mouse/rat. Press **Setup (?)** to complete the entries and advance to the next screen.

9. The next screen will display "ENTER CRITTERS NAME" on the top and the name of the actual animal will appear at the bottom (For example if you chose "rabbit" above, "RABBIT" will appear with the "R" flashing.) Using the **Play (↑)** and **Treat (↓)** buttons, change the first letter to the appropriate letter. The rest of the letters will disappear. Press **Clean (→)** to advance to the next letter. Spell out the critters name and press the **Setup (?)** button to complete the entry and advance to the next screen. Insert a blank or remove a character by scrolling past "Z" and before "A."

10. "PLEASE ENTER CRITTERS ADOPTION DATE" will appear on the screen, with "01/01/2008" appearing on the bottom. While the month, shown as "01" is flashing use the **Play (↑)** and **Treat (↓)** buttons to adjust the hour.

11. When the month is correct, press the **Clean (→)** button to advance from the month to the date. Adjust the date using the **Play (↑)** and **Treat (↓)** buttons.

12. When the date is correct, use the **Clean (→)** button to advance from the date to the year. Make adjustments using the **Play (↑)** and **Treat (↓)** buttons.

13. Press **Setup (?)** to complete the entries and advance to the next screen.

14. "CONGRATULATIONS ON YOUR ADOPTION OF <Your Animal's Name>" will now appear for 5 seconds. Press **Setup (?)** to advance to the next screen "Alarm Timer Setup."

SETTING THE CARE TIMERS

At anytime during this process of setting up the alarms, you can press the **Feed (←)** button to go backwards to see past screens or change entered information.

In addition to the scheduled setting, there is a monthly celebration of the pet's anniversary based the adoption date! Every 30 days a special anniversary message will appear and special audio messages will play at the end of each positive alarm message. This will continue though out the entire day!!

1. Entering into the Timer Setup, "PLEASE SELECT DEFAULT OR CUSTOM SETTINGS" will appear on the top and "DEFAULT / CUSTOM" will appear on the bottom. "DEFAULT" will flash. Use the **Feed (←)** and **Clean (→)** buttons to advance to "CUSTOM" and press **Setup (?)**. A default mode has preset feed, clean, play and treat times set by MidWest. To customize the alert to your pet's needs and your schedule, use the "Custom Mode." By selecting "Default" and pressing the **Setup (?)** button, you will view the default alarms for each of the 4 categories. Continue pressing **Setup (?)** to sequence through the default screens.

Custom Mode Setup

2. "RESTRICT TIMES FROM 8AM TO 8PM" will appear at the top with "YES / NO" appearing at the bottom. Choosing "YES" will limit all AUDIO messages to play between 8:00 AM and 8:00 PM. Use the **Feed (←)** and **Clean (→)** to make the choice and press **Setup (?)** to advance to the next screen. Note: Audio will not play between 8:00 PM and 8:00 AM in this mode.

SETTING THE CARE TIMERS (continued)

Set Feeding Time and Frequency

1. "ENTER CRITTER FEED FREQUENCY" will appear with "3 TIMES PER WEEK" below. Use the **Play (↑)** and **Treat (↓)** buttons to make changes. The available options are 3, 5 and 7 times per week. After making a selection, press **Setup (?)** to advance to the next screen.

2. "ENTER CRITTER FEEDING TIME 1" will appear next. "Mon" will start to flash. Using the **Play (↑)** and **Treat (↓)** buttons, select the first desired day for feeding. Press the **Clean (→)** button to advance to set the hours then minutes. "3:30PM" is the default time that will appear in this mode. Select the proper feeding time by using the **Play (↑)** and **Treat (↓)** to adjust the hour. When the hour is correct, use the **Feed (←)** and **Clean (→)** to advance from the hours to minutes. Adjust the minutes the same manner as the hour. Press **Setup (?)** to advance to the next screen.

3. "ENTER CRITTER FEEDING TIME 2" will appear. Set the day and time for the second feeding time as before.

4. This step will be repeated for the number of day selected in #1 (3, 5, or 7.)

5. When the time has been set for all the days, press **Setup (?)** to complete the entries and advance to the next screen.

Set Cleaning Time and Frequency

1. "CRITTER CLEANING FREQUENCY" will appear with "1 TIME PER WEEK" below. Use the **Play (↑)** and **Treat (↓)** buttons to make changes. The available options are 1, 3 and 5 times per week. After making a selection, press **Setup (?)** to advance to the next screen.

2. "ENTER CRITTER CLEANING TIME 1" will appear next. "Sun" will flash. Using the **Play (↑)** and **Treat (↓)** buttons, select the desired day for feeding. Press the **Clean (→)** button to advance to set the hours then minutes. "3:30PM" is the default time that will appear in this mode. Press **Setup (?)** to advance to the next screen.

3. "ENTER CRITTER CLEANING TIME 2" will appear. Set the day and time for the second feeding time as before.

4. This step will be repeated for the number of day selected in #1 (1, 3 or 5.)

5. When the time has been set for all the days, press **Setup (?)** to complete the entries and advance to the next screen.

Set Playing Time and Frequency

1. "CRITTER PLAYING FREQUENCY" will appear with "1 TIME PER DAY" below. Use the **Play (↑)** and **Treat (↓)** buttons to make changes. The available options are 1, 2 and 3 times per day. After making a selection, press **Setup (?)** to advance to the next screen. Note: The critter can be played with before the preset alarms and get full credit for that day AND/OR up to 3 times per day. There is a one hour wait time between your play.

2. "ENTER CRITTER PLAYING TIME 1" will appear next. A separate time will be set for each play session, determined in #1.

"3:00" is the default time and will be flashing. Play times can only be set in 1 hour increments, on the hour. Using the **Play (↑)** and **Treat (↓)** buttons, select the desired time for the first play session. Press **Setup (?)** to advance to the next screen.

3. "ENTER CRITTER PLAYING TIME 2" will appear. Set the day and time for the second feeding time as before.

4. This step will be repeated for the number of times selected in #1 (1, 2 or 3.)

5. When the time has been set for all the sessions, press **Setup (?)** to complete the entries and advance to the next screen.

SETUP FUNCTIONS

Press and hold the **Setup (?)** button for 3 seconds to access the Information Setup (time, pet name) Timer Setup (adjust times) and VACATION (suspend all times while you're away.) Restart schedule by pressing and holding down the **Setup (?)** button for 3 seconds.

VACATION MODE: Press and hold the **Setup (?)** button for 3 seconds. The main setup screen will appear. Using he **Treat (↓)** scroll down until the "Vacation Mode" flashes, press the **Setup (?)** button and the main screen will read "On Vacation, See You Soon!!" In vacation mode, all alarms and functions are suspended. However the time and all of your settings will be saved.

To exit out of "Vacation Mode," and restart the schedule, press any button the front of the CritterCare and the main menu screen will appear with all current information.

ATTACH TO CRITTER'S HOME

Wire home: For a home made of wire, use the metal clips to hook the CritterCare to a horizontal wire in a convenient location for your child to reach to push the buttons and see the screen.

Plastic/glass home: For a plastic or glass home, use the double-sided foam tape included in the package. Peel off one side of the paper on the tape and stick the tape on the back of the CritterCare between the metal clips. Peel off the paper on the other side of the tape and place the CritterCare in a convenient place for your child to reach to push the buttons and see the screen.

TROUBLE SHOOTING

- **Dim screen and/or fading sound:** Change batteries.
- **Alarms malfunctions:** Remove battery, wait 30 seconds and insert batteries and reprogram.
- **Buttons not working properly:** Check for dirt around edge, press multiple times, and replace batteries if necessary.
- If your CritterCare is dirty, **WIPE WITH A DAMP CLOTH ONLY, DO NOT SUBMERGE IN WATER!**
- **Alarm LED is flashing/no animation after 2 minutes:** remove the battery and reset.
- **Alarm LED is flashing/no audio on the 4th animation:** Check the time. If current time is between 8pm and 8am, check the restricted times option. If this option is on the audio message will not play. If the option is off the audio message should play, remove batteries to restart.
- **Current time is not in the time frame:** Remove the batteries restart

◈ CritterCare is designed to be a fun reminder for routine care of a small animal.

◈ More care may be necessary outside of the scheduled and default alert times.

◈ The "mood" shown is only a simulation based on the responsiveness of the scheduled alerts, not necessarily your animal's mood or health.

◈ MidWest doesn't claim that the default setting create the best care schedule for your pet.

LIMITED MANUFACTURERS WARRANTY

1. For one (1) year from the date of original purchase, MidWest Homes For Pets ("MidWest") warrants to the purchaser of CritterCare that, should it prove defective by reason of improper workmanship and/or material, MidWest will repair or replace, at its option, any defective part of the CritterCare unit, without charge for the part or for shipping. Replacement parts are warranted for the remainder of the original period.

2. THIS WARRANTY DOES NOT COVER defects caused by any animal, any physical abuse to or misuse of the CritterCare, any damage caused by the original purchaser or any third party, or any defects arising or discovered more than one (1) year from the original retail purchase date.

3. STEPS TO OBTAIN WARRANTY SERVICE:

A. The purchaser must call MidWest's HELPLINE, 800-428-8560, to report the alleged defect to a customer service representative.

B. The customer service representative will determine if the defect is covered by this warranty, and if it is, will authorize and instruct the purchaser in how to obtain corrective action.

C. MidWest may require the purchaser to present the sales receipt or other proof of purchase prior to authorizing any return or replacement. No returns or replacements will be permitted without proper authorization. If a return or replacement is authorized, you may be requested to return the item to MidWest or to make the item available for pick-up by MidWest.

4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS WARRANTY DOCUMENT, AND ANY REMEDY FOR BREACH OF CONTRACT THAT, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE (1) YEAR. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

5. UNDER NO CIRCUMSTANCES SHALL MIDWEST BE LIABLE TO PURCHASER OR ANY OTHER PERSON OR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

America's Largest Home Builder For Pets

MidWest® Homes For Pets

www.midwesthomes4pets.com

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